

A 'little' edition making a big impact

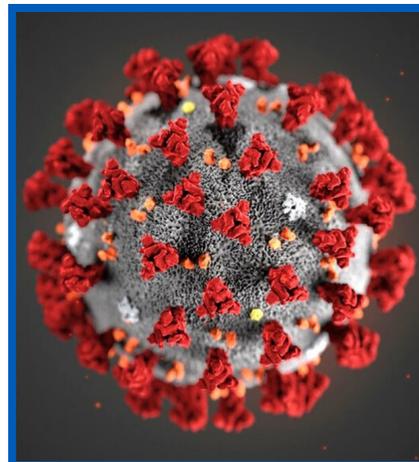
With the current global outbreak of the Coronavirus and its impact on health and social care we recognise the additional challenges and pressures faced by colleagues across the NHS system and want to share our ongoing commitment to providing the NHS with interim support where required, whilst highlighting recent achievements and triumphs in this 'little' edition of our heavily subscribed newsletter.

NHS IMAS Support to the system in response to Coronavirus

As you are aware, the response to the Coronavirus outbreak has required the NHS to quickly evolve and respond to the situation and work cohesively together with all partners and stakeholders to protect the public's health, whilst **continuing to provide essential high-quality health and social care.**

NHS IMAS prides itself on supporting NHS clients to meet a broad spectrum of challenges and requirements at exactly the moment they need it. NHS IMAS has played an integral part in filling urgent short to medium term assignments to support the NHS' response. This has ranged from the successful management of repatriated Britons throughout the

quarantine period to the deployment and management of senior support following the establishment of the round the clock national Incident Co-ordination Centre (ICC). We are managing all the staffing rotas for the seven-day-a-week working of the ICC. This has meant the team co-opting colleagues from HR & OD to



work alongside NHS IMAS whilst also developing the internal Flexible Resourcing model for NHS England and NHS Improvement (NHS E/I) in the future.

Deployed skilled leaders

In supporting the National Emergency Preparedness Resilience and Response (EPRR) function at NHS E/I, NHS IMAS has provided Director level support and operational management cover as part of efforts to build resilience and ensure the correct level of capacity is available. Utilising our **vast experience in sourcing, developing and deploying highly skilled leaders** within time sensitive circumstances, we have worked in conjunction with national teams to organise additional resources and training to ensure adequate levels of

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ISO success endorses our Quality Management Systems

Business As Usual

reservist personnel are fully supported, and readily available to provide the necessary cover which will support local resilience arrangements.

As the NHS works through this uncertain and demanding period, NHS IMAS' doors remain open to all NHS organisations and continues to respond to the needs of the wider NHS.

We encourage all NHS organisations to get in touch to talk through their senior level interim and consultancy needs by contacting the team on **0113 486 0132** or nhs.imas@nhs.net

NHS IMAS Talent Pools - Building Resilience and Response

NHS IMAS' talent pools **encourage growth, building skills and experience** of future NHS Leaders and focuses on developing the best talent in line with the growing workforce needs of the NHS in England. Due to the urgent nature of senior interim management and consultancy support needs of NHS organisations, the strategy of talent pools made up of pre-vetted NHS senior managers with the skills, experience and attributes needed, plays an integral part in filling short to medium term assignments.

Building relationships with pool members

NHS IMAS' talent pools maintain a balance of **rapidly deployable experts** who can be called upon at short notice for assignments at various levels with pool members looking for **development opportunities to enhance their skills** and widen their experience working across the NHS.

Once endorsed in the NHS IMAS talent pools, we maintain contact with our pool members to ascertain their availability, ongoing interest for assignments and development needs.

Accessible tools and opportunities

To achieve this, NHS IMAS' approach is very much geared towards enhancing the experience and skills of all our pool members by making tools and opportunities accessible to help NHS pool members to grow. Make sure you [check out the website which details the benefits for NHS Pool Members](#).

Whether you are interested in joining one of our talent pools, know of someone who may be a perfect fit or are currently registered with us and want to update your availability, get in touch with the NHS IMAS team today by calling us on 0113 486 0132 or [visit the NHS IMAS webpage](#).

ISO success endorses our Quality Management Systems

The success of NHS IMAS' 11 year history in supporting NHS organisations secure senior level interim and consultancy support lies in our commitment to maintaining standards for **ISO 9001 Quality Management System and ISO 14001 Environmental Management System**. We are delighted that we have once again achieved re-certification for both those Standards, following a two day assessment of our systems by EQA, an external accreditation body.

Key to success

During the visit the assessor looked at all aspects from core business practices to team development and was **particularly impressed with induction plans for all team members and support for their continued development**. It is worth noting that the assessor commented that one of the key reasons that the Quality and Environmental Management Systems are successfully embedded within NHS IMAS is due to the commitment from both the Senior Leadership Team and the wider team.

The audit demonstrates that NHS IMAS is successfully operating its Quality Management System and **continually learning and improving its processes** from the operation of the system and feedback from clients. The Environmental Management System means that we continue to consider the impact of our business activities on the environment and take steps to reduce it.

The NHS IMAS team are extremely proud of our achievements to date which enable us to deliver an **extremely professional and high standard of service** to our pool members and clients across the NHS.

